







WORLD FORUM OF MEDIATION CENTRES

FRIDAY, JANUARY 27 & SATURDAY, JANUARY 28, 2017







POLAND

Forum organised by the UIA with the support of the Faculty of Law and Administration of the Jagiellonian University in Kraków, The Polish Bar Council and the Mediation Centre

American Arbitration Association/International Centre For Dispute Resolution – Arbitration Court at the Bulgarian Chamber of Commerce and Industry – ADR Center – Aequitas – ADR – ADRg UK – Asociación Mexicana de Mediación y Arbitraje Comercial – Beijing Arbitration Commission – bMediation – Centre for Effective Dispute Resolution (CEDR) – Centre Professionnel de Médiation – Chamber of National and International Arbitration of Milan – Chambre Suisse de Médiation Commerciale – Chambre vaudoise du commerce et de l'industrie – Cour Européenne d'Arbitrage – InterMediation – International Chamber of Commerce – Centre de Médiation et d'Arbitrage de Paris – Centre de Résolution des Conflits – Concilia – Conciliation Centre of CCPIT/CCOIC – Consolat de Mar de Barcelona – CPR: The International Institute for Conflict Prevention and Resolution – Court of International Commercial Arbitration of the Chamber of Commerce and Industry of Romania – Croatian Bar Association – Europain Center for Dispute Resolution (ECDR) – Greek Mediation Institute – Hellenic Mediation and Arbitration Centre – International Mediation Institute (IMI) – Institute d'Expertise, d'Arbitrage et de Médiation (IEAM) – LAMAC Lebanese Association for Mediators And Conciliation – London Court of International Arbitration – Malaysian Mediation Centre – Mediators' Training Institute of Thessaloniki – Mediators Federatie Nederland (MfN) – Organismo di Conciliazione di Firenze (OCF) – Rakmo Institute – Resolutia Gestione delle Controversie – Slovenian Association of Mediators – Societa Italiana per la Risoluzione Alternativa delle Controversie – The Chartered Institute of Arbitrators – The Law Society of New SouthWales – World Intellectual Property Organization

Bringing together the world's lawyers

For over 85 years, the Union Internationale des Avocats (UIA - International Association of Lawyers) has been defending the legal profession and facilitating international contacts, cooperation and the exchange of knowledge among lawyers, while respecting their cultural and professional diversity.

Today, the UIA brings together several thousand members — lawyers or law professionals — and hundreds of bars, federations and associations.

Join the UIA and become a member of the world's strongest network of lawyers

- You will participate in the work of the UIA Commissions in Business Law, Human Rights and General Practice and share your experience with that of professionals from over 110 countries.
- You will also be able to join forces with the UIA, which, each year, provides its support to lawyers who cannot freely practise their profession. Everywhere in the world where rights of defence are threatened or the proper administration of justice is hindered, the UIA will make your voice heard.

www.uianet.org

Join the UIA during the seminar and benefit from a 50% discount on your membership fee.

Introduction

The World Forum of Mediation Centres was created in 2001 by the Mediation and Conflict Prevention Commission of the UIA. It brings together the most important commercial mediation practitioners and ADR centres from around the world and offers an occasion to exchange views on the development of ADR and best practices.

The meeting in Krakow will be the 23rd since the creation of the Forum.

This meeting is expected to be exceptional. The city of Krakow is fantastic and the various sessions of the Forum promise to be again stimulating and attractive.

You do not want to miss this opportunity to learn and enhance your practice with your mediator colleagues.

Mediators coming from all over the world — Europe, Asia, Australia, USA, Africa — will speak about specific topics such as consumer mediation, mediation with vulnerable parties, power of the narrative and the influence it has on the resolution of disputes, Med-Arb, intercultural mediation, mediation as part of organizational conflict management strategies.

For many reasons that you will discover, the Krakow Forum promises to be an unforgettable international event.

Mark your diaries now and save the dates!

We are looking forward to welcoming you to Krakow!



19:00 WELCOME COCKTAIL

Kindly offered by The Polish Bar Council and hosted by The Krakow District Bar Council at: KLUB ADWOKATÓW (THE BAR'S CLUB)

Sławkowska 1 Str., 1st floor Krakow, Poland



08:30 – 09:00 REGISTRATION OF PARTICIPANTS

Jagiellonian University

Krupnicza 33A Str., 30-001 Krakow, Poland

09:00 – 09:30 WELCOME AND OPENING OF THE SEMINAR

- Fabienne VAN DER VLEUGEL, President of the UIA World Forum of Mediation Centres, Attorney of the Meaux and New York Bar, Founding Partner of VDV Avocats, Serris, France
- **Prof. Dr. Bartosz BROZEK,** Vice-Dean for International Relations, Faculty of Law and Administration, Jagiellonian University, Krakow, Poland

09:30 – 10:45 MEDIATION WITH VULNERABLE PARTIES

There is no such thing as perfect balance of powers between disputants. Moreover, mediators are sometimes faced by conflicts where inequalities are particularly visible. These may concern features of parties, specific difficult situations, or organisational and functional disproportions. Hence, the aim of the panel is to show how mediators act in some of these circumstances – when they meet parties with various disabilities, participate in elder mediation or discussions over other difficult family related topics, when they need to help finding the way out in case of possible medical malpractice or when local communities are harmed by large scale investment projects.

Moderator and speaker: • Cezary ROGULA, Attorney-at-Law (Polish Bar), Accredited Mediator, Joint Ph.D. Candidate, Adw. Cezary Rogula Law & Mediation Office, Krakow, Poland

Speakers:

- Evi AVLOGIARI, President of ADR Hellenic Center, Mediator, Trainer, Bioethics Consultant, Avlogiari & Associates Law Firm, Athens, Greece
- Kimberly SCHREIBER, Attorney, Mediator, Partner at Guffey & Schreiber, Memphis, TN, USA

10:45 – 11:00 COFFEE BREAK

11:00 – 12:30 POWER OF THE NARRATIVE AND THE INFLUENCE IT HAS ON THE RESOLUTION OF DISPUTES

This interactive session will engage participants in exploring the role of narrative within the mediation context. Participants will be invited to take part in practical activities which will draw on both their professional expertise and narrative frameworks emerging from global research.

Moderator and speaker: • Rosemary HOWELL, Strategic Action Pty Ltd, Professorial Visiting Fellow, University of New South Wales, Sydney, Australia

Speakers:

- Danielle HUTCHINSON, Lawyer, Mediator and Facilitator, Resolution Resources, Melbourne, Australia
- Emma-May LITCHFIELD, NMAS Accredited Mediator, Facilitator and Coach, Strategic Resolution, Melbourne, Australia

12:30 - 14:00 LUNCH

14:00 – 15:30 INTERCULTURAL MEDIATION

When mediating "inter-culturally", a particular focus of attention is to be aimed at reducing – within the context of a mediated approach towards the resolution of disputes – the tensions, and possible negative effects of language barriers, as well as other differences of origin, culture and religion, to the minimum. This calls for a specific approach, and for mediators with corresponding attitudes, knowledge and skills. This session looks at some interesting practices in the field, whilst recalling some intercultural theories serving as backbone.

Moderator and speaker: • Georges HANOT, Founding Partner at cross-border mediation practice Con-Sent ADR, certified mediator (civil, commercial, social), qualified in public matters, Ghent, Belgium

Speakers:

- Roberta REGAZZONI, Camera Arbitrale di Milanon, Milan, Italy
- Fang WANG, China Council for the Promotion of International Trade/China Chamber of International Commerce Mediation Center, Beijing, China (PR)
- Mona HANNA, Lawyer and Mediator, President and Founder of the Lebanese Association for Mediation and Conciliation (LAMAC), Beirut, Lebanon
- Małgorzata KOŻUCH, Attorney at law and accredited mediator at Chamber of Commerce in Cracow and Centrum Mediacyjne NRA, Krakow, Poland

15:30 – 15:45 COFFEE BREAK

15:45 – 17:15 MED-ARB

Globalization and complexity in international commercial disputes require flexible dispute resolution processes. The combination of different methods of dispute resolution is often considered as the silver bullet. This session will evaluate and discuss the chances and limits of hybrid methods of dispute resolution.

Moderator and speaker: • Renate DENDORFER-DITGES, Attorney and Mediator, DITGES, Bonn, Germany

Speakers:

- Alan LIMBURY, Attorney, Arbitrator and Mediator, Limbury, Sydney, Australia
- Joe BEHAN, Mediator, Arbitrator, Adjudicator, Dublin, Ireland

17:15 – 18:15 DEALING WITH MEDIATION

The place of mediation in dealing conflicts is taking more and more importance worldwide. How do lawyers deal with this new aspect of their role in their relation with their client and how can a lawyer convince its client to go into mediation? The subject will be analysed by comparing the US viewpoint with European countries.

Moderator and speaker: • Catherine LECLERCQ, Partner at Armand Associes, Member of the Bar Council of Paris, Chartered Mediator at the Mediation and Arbitration Parisian Center (CMAP), Paris, France

Speakers:

- Jeff ABRAMS, Attorney/Mediator/Arbitrator, Houston, TX, USA
- Katarzyna PRZYLUSKA-CISZEWSKA, Attorney/Mediator, Polish Bar Mediation Centre, Warsaw, Poland

20:00 DINNER & DANCING at WIELICZKA SALT MINE

Daniłowicza 10, 32-020 Wieliczka, Poland

The "Wieliczka" Salt Mine is one of the most valuable material and spiritual monuments in Poland entered on the UNESCO World List of Cultural and Natural Heritage. Make time for your adventure! We will start by a 1h guided tour followed by a dinner on the second level of the mine -110 meters underground - in a spacious and impressive (well-equipped!) room.

SHUTTLE INFORMATION

- From Logos Hotel: departure @ 6:45 pm sharp from the lobby
- From Metropolis Design Hotel: departure @ 7:00 pm sharp from the lobby
- From Sheraton Grand Krakow: departure @ 7:15 pm sharp from the lobby

Saturday January 28 2017

08:45 – 09:15 REGISTRATION OF PARTICIPANTS

Jagiellonian University

Krupnicza 33A Str., 30-001 Krakow, Poland

09:15 – 10:45 CONSUMER MEDIATION

This session looks at the practice of and potential for consumer mediation in domestic and cross border disputes. The session explores the implications of Directive 2013/11/EU on alternative dispute resolution (ADR) for consumer disputes, and Regulation (EU) No. 524/2013 on online dispute resolution (ODR), focusing on the impact of the new regulatory framework on consumers and traders. Whilst this legislation primarily aims at promoting a high level of consumer protection, it also offers opportunities and imposes obligations on traders. The session will also focus on ODR in the context of the exponential growth of the internet of things.

Moderator and speaker: • Joe BEHAN, Mediator, Arbitrator, Adjudicator, Dublin, Ireland

- Jocelyne CANETTI, IEAM Mediator, responsible of the consumer mediation Commission, Paris, France & Fabienne VAN DER VLEUGEL, President of the UIA World Forum of Mediation Centres, IEAM consumer Mediator, Attorney of the Meaux and New York Bar, Founding Partner of VDV Avocats, Serris, France
- Cezary ROGULA, Attorney-at-Law (Polish Bar), Accredited Mediator, Joint Ph.D. Candidate, Adw. Cezary Rogula Law & Mediation Office, Krakow, Poland
- Oreste CALLIANO, Turin University, Turin, Italy
- Additional speaker to be confirmed

10:45 – 11:00 COFFEE BREAK

11:00 – 12:00 ADAPT YOUR WAY

Managing difference, tensions and conflict are key parts of organisational life. As part of best practice, many organisations are recognising how the principles and skillset of mediation can be used as a tool to enhance individual and workplace health and culture. The aim of the session is to discuss how mediation can be utilised as part of organisational conflict management strategies and embedded into workplace cultures for enhanced business functioning and performance.

Moderator and speaker: • Andrew FIDDY, CEDR Consultant and Mediator, London, UK

Speakers:

- Julie SOUTHCOMBE, Head, Employee Relations, European Bank for Reconstruction and Development (EBRD), London, UK
- Frédéric PETIT, Industrial Companies Manager (Energy, Infrastructures, Environment), Krakow, Poland

12:00 – 13:00 JUMPING INTO THE CROCODILE RIVER

Two of the main challenges for mediators are to help parties separate facts from emotions and to negotiate in spite of their different cultures, values, beliefs etc. The Crocodile River game will help participants to reflect on these problems and to find ways to successfully deal with them.

• Thierry GARBY, President Emeritus and Founder of the UIA World Forum of Mediation Centres, Honorary Attorney of the Paris Bar, Mediator, Trainer, St. Sylvestre de Cormeilles, France

13:00 – 15:00

LUNCH

15:00 – 16:00 MINING THE MINDS

Take this opportunity to Mine the Minds of some experienced mediators. Do you have a specific question about a mediation practice, a style of mediation, how to break impasse at mediation, a specific issue? Together with the audience, this distinguished panel will be there to answer whatever questions you may have about mediation. The purpose of this session is to discuss our practice in a very open discussion in order to enhance your experience, give ideas, and ameliorate efficiency of mediation process.

Moderator and speaker: • Georges HANOT, Founding Partner at cross-border mediation practice Con-Sent ADR, certified mediator (civil, commercial, social), qualified in public matters, Ghent, Belgium

Speakers:

- Alan LIMBURY, Lawyer, Negotiator, Mediator and Arbitrator, Strategic Resolution, Woolloomooloo, Australia
- Thierry GARBY, President Emeritus and Founder of the UIA World Forum of Mediation Centres, Honorary Attorney of the Paris Bar, Mediator, Trainer, St. Sylvestre de Cormeilles, France
- Rosemary HOWELL, Strategic Action Pty Ltd, Professorial Visiting Fellow, University of New South Wales, Australia
- Jeff ABRAMS, Attorney/Mediator/Arbitrator, Houston, TX, USA

16:00 – 17:00 NEW FROM THE CENTERS

Moderator and speaker: • Fabienne VAN DER VLEUGEL, President of the UIA World Forum of Mediation Centres, Attorney of the Meaux and New York Bar, Founding Partner of VDV Avocats, Serris, France

ANNOUNCEMENT OF PLACE OF NEXT FORUM

Trzv Rvbki Restaurant

20:00 OPTIONAL DINNER

ul. Szczepanska 5, Krakow 31-011, Poland



All the information relative to our seminars is available on our Website

www.uianet.org



Organising Committee

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SEMINAR VENUE

FFFS

REGISTRATION

JAGIELLONIAN UNIVERSITY

Krupnicza 33A Str., 30-001 Krakow, Poland T +48 12 663 40 09

The registration fees for the Forum are:

€ 340 (Excl. VAT)* until January 5, 2017 included € 390 (Excl. VAT)* from January 6, 2017 onwards

* The VAT (23%) can be applied to the amount here above according to the European Directive 2006/112/CE of November 28, 2006. For more information, please contact the UIA.

These fees cover participation in the forum, welcome cocktail on Thursday, January 26, coffee breaks, lunches on Friday, January 27 and Saturday, January 28, as well as the dinner on Friday, January 27. The dinner on Saturday, January 28 is optional and at additional charges. Please note that the number of places at the forum is limited. The organisers reserve the right to refuse registrations in the event of excess applications.

CONTINUING LEGAL EDUCATION

Every participant attending the seminar will receive a "Certificate of Participation" at the end of the event that may be used for obtaining "Credits" for "Continuing Legal Education" – "Continuing Professional Development" purposes, depending on national rules. For more information, please contact the UIA.

LANGUAGE

The working language will be **English**.

HOTEL ROOM RESERVATION A limited number of rooms has been pre-booked at a preferential rate. Reservations should be made directly through the hotel. Credit card details must be given in order to secure your reservation. Please note that the number of rooms is limited. We recommend that you proceed with your reservations as soon as possible.

Hotels Rates Hotel Logos 3* at 300 meters from the Forum venue ul. Szujskiego 5 31-123 Krakow, Poland T +48 12 631 62 00 E rezerwacja@hotel-logos.pl Rates Single room Double/Twin room PLN 170 (€ 39) Plouble/Twin room PLN 220 (€ 50) Breakfast and taxes included Please download the hotel reservation form from our Website: www.uianet.org

HOTEL ROOM RESERVATION

Hotels	Rates		
Metropolis Design Hotel Sp. z o.o. SKA at 600 meters from the Forum venue ul. Wygoda 8 31-106 Krakow, Poland	Single room Double room Breakfast and taxes included	€ 65 € 75	
T +48 12 446 90 90/F +48 12 446 90 89 E info@metropolisdesignhotel.pl	Please download the hotel reservation form from our Website: www.uianet.org		
Hotel Maksymilian 3* at 750 meters from the Forum venue 36 Karmelicka Street 31-128 Krakow, Poland	Single room Double/Twin room Breakfast and taxes included	€ 40 € 45	
T +48 12 341 44 93/F +48 12 617 11 69 E rezerwacja@alexhotel.pl	Please download the hotel reservation form from our Website: www.uianet.org		
Hotel Golden Tulip Krakow City Center 4* at 950 meters from the Forum venue Łobzowska Street 8 31-140 Krakow, Poland	Single classic room Double classic room Breakfast and taxes included 280 PLN 320 PLN		
T +48 12 426 99 90/ F +48 12 426 99 88 E info@goldentulipkrakowcitycenter.com	Please download the hotel reservation form from our Website: www.uianet.org		

CANCELLATION CONDITIONS

VISAS

GENERAL CONDITIONS

FORMALITIES

FORCE MAJEURE

HEALTH

All cancellations will be subject to a 50% deduction and will have to be sent in writing, to be received by the Union Internationale des Avocats **no later than December 27, 2017**. No refund will be made for cancellations received after this date.

Anyone who requires a visa invitation letter in order to attend the seminar should register and pay their registration fees **no later than December 27, 2017** to ensure there is enough time to obtain a visa.

All cancellations will be refunded in full, minus €50 + VAT to cover administrative costs, provided that the UIA has received the registration documents and **total** registration fees **no later than December 27, 2017.**

If you register after this date, only 50% of the amount paid minus €50 + VAT to cover administrative costs will be refunded for cancellations due to visa refusals.

All cancellations due to a visa refusal must be sent in writing and reach the UIA **before the seminar.** Cancellations must be accompanied by a **proof of visa refusal.**

If your visa is issued after the seminar date or if you do not have proof of visa refusal, you will not be entitled to a refund.

All registrations received by the Union Internationale des Avocats (UIA) along with the full payment of fees corresponding to the events selected will be confirmed in writing.

The UIA reserves the right to cancel or postpone the seminar to a later date, change the seminar venue and/or programme, make any corrections or modifications in the information published in the seminar programme and cancel any invitation to participate in the seminar, at any time and at their entire discretion, without having to provide any reasons for the same.

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature, suffered (directly or indirectly) by a delegate, accompanying person or a third party following any cancellations, changes, postponements or modifications.

The UIA strongly advises participants to subscribe to modifiable and/or refundable services, as well as to take out a cancellation insurance.

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature whatever, suffered (directly or indirectly) by a delegate or accompanying person, except in case of death or personal injury due to gross negligence by the UIA.

The contractual relations between the UIA and each participant (delegate or accompanying person) in relation to the seminar are subject to French law and jurisdiction, to the exclusion of any other law. Paris is the city of jurisdiction.

It is the responsibility of participants to ensure compliance with police, customs and health formalities for their journey. Participants unable to take part in the seminar because of their inability to take a flight or any other means of transportation due to being unable to provide the documents required (passport, visa, vaccination certificate, etc.) cannot claim any reimbursement.

"Force majeure" means any events external to the parties, of both an unforeseeable and insurmountable nature that prevents either the client or the participants, or the agency or service providers involved in organising the seminar, from executing all or part of the obligations provided for in the present agreement. By express agreement, such will be the case in the event of a strike affecting the means of transport, hotel staff, air traffic controllers, an insurrection, a riot or any prohibition whatever decreed by Governmental or public authorities.

It is expressly agreed that for the parties, a case of force majeure would suspend the execution of their reciprocal obligations. At the same time, each of the parties shall bear the burden of all the expenses incumbent upon them, resulting from the case of force majeure.

The organisers decline any responsibility in case of any health problems existing prior to the seminar that may lead to complications or be aggravated during the entire period of the stay: pregnancy, cardio-vascular problems, any allergies, special diets, any disorders under treatment and not yet consolidated on the day the seminar starts, psychic or mental or depressive illness, etc. (Non exhaustive list).





WORLD FORUM OF MEDIATION CENTRES

Friday, January 27 & Saturday, January 28, 2017

KRAKOW, POLAND

REGISTRATION FORM

Register online at: www.uianet.org

or please complete and return this form, by email, fax or post, to:

UNION INTERNATIONALE DES AVOCATS

25 rue du Jour, 75001 Paris, France

Tel: +33 1 44 88 55 66 ■ Fax: +33 1 44 88 55 77 ■ Email: uiacentre@uianet.org



Register online

UIA INDIVIDUAL MEMBERS: M I _ _ _ _ _ _

Please specify your membership number (Please check your membership card or membership fees)

Family Name:	
First Name:	
Firm:	
Address:	
Post Code:	City:
Country:	
Tel:	Fax:
Email:	
Date of Birth:	
EU VAT ID – Number:	
Special requests (special diet, allergies, handicap):	
Arrival/departure times & flight numbers:	
Hotel:	

A. SEMINAR REGISTRATION FEES

The registration fees for the Forum are:

€ 340 (Excl. VAT)* until January 5, 2017 included

€ 390 (Excl. VAT)* from January 6, 2017 onwards

^{*} The VAT (23%) can be applied to the amount here above according to the European Directive 2006/112/CE of November 28, 2006. For more information, please contact the UIA.

B. SEIVIINAR SOCIAL AC	IVIIIES		
Please indicate below whether	you plan to attend the following e	vents included in the cost of your registration.	
☐ Welcome Cocktail – Thursda	y, January 26, 2017		
☐ Lunch – Friday, January 27,			
☐ Dinner & Dancing — Friday, .	anuary 27, 2017		
☐ Lunch – Saturday, January 2	3, 2017		
C. OPTIONAL ACTIVITY			
	n food)		
(not included in the registration			
☐ Optional Dinner – Saturday,			,
Please book pe	rson(s) for the dinner	€ 60 (Excl. VAT)	x / pers
		Total (C) (Excl. VAT)	€
D. TOTAL			
TOTAL (A) Excl. VAT – Registrat	on Fees		€
TOTAL (C) Excl. VAT – Optional			€
	·	TOTAL (A+C) Excl. VAT	£
		VAT if applicable (23%)*	
			€
		TOTAL (A+C+VAT)	€
of the registration programme	My registration will only be taken	cellation conditions as well as the general condition into account on receipt of the payment. begraphed, recorded or filmed throughout the duration	
They hereby assign to the UIA,		right to exploit, reproduce and disseminate the imag	
F. METHOD OF PAYMEN	Г		
☐ By cheque in € payable to the	e UIA, addressed to: UIA – 25 rue	du Jour – 75001 Paris – France	
	ut charges to the payee, in favour on the following bank and acco	of the Union Internationale des Avocats, unt:	
Société Générale – Pa 91 avenue des Cham _l BIC / SWIFT N°: SOGE	s Elysées – 75008 Paris – France		
IBAN: FR76 3000 303			
Kindly attach a copy of you	bank transfer order to your regis	tration form	
☐ By credit card: ○ V	isa O Masterca	ard	
Card N°:			
Expiry date: / _	_ 3 digits:		
i authorise the Union Internati	onale des Avocats to debit the abo	ve mentioned credit card in the amount of € (EUR)	
Date://	Sig	nature:	