

WORLD FORUM OF MEDIATION CENTRES

FRIDAY, JUNE 5 & SATURDAY, JUNE 6, 2015



AMSTERDAM

THE NETHERLANDS



#UIAWFMC

Forum organised by the UIA Mediation Commission
with the support of the Mediatorsfederatie Nederland (MfN)

American Arbitration Association/International Centre For Dispute Resolution – Arbitration Court at the Bulgarian Chamber of Commerce and Industry – ADR Center – Aequitas – ADR – ADRg UK – Asociación Mexicana de Mediación y Arbitraje Comercial – Association for International Arbitration – Beijing Arbitration Commission – bMediation – Centre for Effective Dispute Resolution (CEDR) – Centre Professionnel de Médiation – Chamber of National and International Arbitration of Milan – Chambre Suisse de Médiation Commerciale – Chambre vaudoise du commerce et de l'industrie – Cour Européenne d'Arbitrage – InterMediation – International Chamber of Commerce – Centre de Médiation et d'Arbitrage de Paris – Centre de Résolution des Conflits – Concilia – Conciliation Centre of CCPIT/CCOIC – Consolat de Mar de Barcelona – CPR: The International Institute for Conflict Prevention and Resolution – Court of International Commercial Arbitration of the Chamber of Commerce and Industry of Romania – Croatian Bar Association – Euroarbitrage – European Center for Dispute Resolution (ECDR) – Greek Mediation Institute – Hellenic Mediation and Arbitration Centre – International Mediation Institute (IMI) – Institut d'Expertise, d'Arbitrage et de Médiation – London Court of International Arbitration – Malaysian Mediation Centre – Mediatorsfederatie Nederland (MfN) – Mediators' Training Institute of Thessaloniki – Mediatorsfederatie Nederland (MfN) – Organismo di Conciliazione di Firenze (OCF) – Rakmo Institute – Resolutia Gestione delle Controversie – Slovenian Association of Mediators – Societa Italiana per la Risoluzione Alternativa delle Controversie – The Chartered Institute of Arbitrators – The Law Society of New SouthWales – World Intellectual Property Organization

Bringing together the world's lawyers

For over 85 years, the Union Internationale des Avocats (UIA - International Association of Lawyers) has been defending the legal profession and facilitating international contacts, cooperation and the exchange of knowledge among lawyers, while respecting their cultural and professional diversity.

Today, the UIA brings together several thousand members – lawyers or law professionals – and hundreds of bars, federations and associations.

Join the UIA and become a member of the world's strongest network of lawyers

- You will participate in the work of the UIA Commissions in Business Law, Human Rights and General Practice and share your experience with that of professionals from over 110 countries.
- You will also be able to join forces with the UIA, which, each year, provides its support to lawyers who cannot freely practise their profession. Everywhere in the world where rights of defence are threatened or the proper administration of justice is hindered, the UIA will make your voice heard.

www.uianet.org

Introduction

The World Forum of Mediation Centres was created in 2001 by the Mediation and Conflict Prevention Commission of the UIA. It brings together the most important commercial mediation practitioners and ADR centres from around the world and offers an occasion to exchange views on the development of ADR and best practices. The meeting in The Netherlands will be the 21st since the creation of the Forum.

During this meeting, we will have the opportunity to explore new techniques, discover application of mediation in various matters, sometimes unexpected, have ideas to avoid and handle impasses. This Forum promises to be again an interesting and international meeting offering the possibility for participants, from all over the world, to ameliorate their mediation and ADR practice.

This is an event you cannot afford to miss. Mark your diaries now and save the dates!

We are looking forward to welcoming you to Amsterdam!



Thursday | June | 4 | 2015

17:30 – 19:00 WELCOME COCKTAIL

Hosted by the Amsterdam Bar Association
Paulus Potterstraat 18
1071 DA Amsterdam, The Netherlands



Friday | June | 5 | 2015

08:30 – 09:00 REGISTRATION OF PARTICIPANTS

Crowne Plaza Amsterdam City Centre Hotel
Nieuwezijds Voorburgwal 5
1012 RC Amsterdam, The Netherlands

09:00 – 09:20 WELCOME AND OPENING OF THE FORUM

- **Fabienne VAN DER VLEUGEL**, *Co-President of the UIA World Forum of Mediation Centres, VDV Avocats, Serris France*
- **Maarten DE HAAS**, *Chairman of the Mediatorsfederatie Nederland, Rotterdam, The Netherlands*
- **Eberhard VAN DER LAAN**, *Mayor of Amsterdam, The Netherlands*

09:20 – 10:30 Mediation in Public and Administrative Matters: May the Netherlands Show the Way?

In an era where authority is no longer accepted by itself, and citizens have become more critical, actions by public authorities are increasingly contested, often resulting in procedural battles. The Netherlands has been early in putting forward participation and alternative forms of dispute resolution, e.g. mediation. This session provides an anthology of these initiatives, both in matters where government sees itself hindered to perform tasks of general interest, as in matters where citizens may consider themselves let down.

Moderator and Speaker: • **Georges HANOT**, *Founding partner at Con-Sent ADR, certified mediator (civil, commercial, social), qualified in public matters, Ghent, Belgium*

Speakers:

- **Alex BRENNINKMEIJER**, *Country's former Ombudsman, member of the European Court of Auditors in Luxembourg*
- **Dick ALLEWIJN**, *Senior judge in The Hague District Court, Mediator and Trainer, The Netherlands*

10:30 – 10:50 COFFEE BREAK

10:50 – 12:15 Mediation/Arbitration – Myth or Reality!

In 2014 several international arbitration centres around the world made announcements that they would be introducing and expanding their work to cover med/arb. Is this just an extra service that all providers should be seen to be offering or is this a real development toward mediating cases that were traditionally arbitrated. The panel from the US, Hong Kong and Europe will help us assess the impact of mediation/arbitration.

Moderator and Speaker: • **Rahim SHAMJI**, *Barrister Mediator, ADR Group, London, United Kingdom*

Speakers:

- **Colin J. WALL**, *Co-President of the UIA World Forum of Mediation Centres, Commercial, Mediation & Arbitration Services Ltd, Hong Kong, China*
- **Thomas VALENTI**, *Thomas P. Valenti, P.C., Chicago, IL, USA*

- **Ana Virginia BAUDER**, *Senior Dispute Resolution Adviser, London, UK*
- **Dr. Debbie DE GIROLAMO**, *Senior Lecturer in Law, Centre for Commercial Law Studies, Queen Mary University of London, United Kingdom*

12:15 – 14:30 LUNCH

14:30 – 16:00 Keys to Impasse – Help Resolve a Dispute between Business Owners at Bloemenmarkt, Amsterdam's Floating Flower Market

Learn tested techniques for working through impasse, and then get the opportunity to participate in the workshop to test your own skills.

Moderator and Speaker: • **Thomas VALENTI**, *Thomas P. Valenti, P.C., Chicago, IL, USA*

Speakers:

- **Rahim SHAMJI**, *Barrister Mediator, ADR Group, London, United Kingdom*
- **Colin J. WALL**, *Co-President of the UIA World Forum of Mediation Centres, Commercial, Mediation & Arbitration Services Ltd, Hong Kong, China*

16:00 – 16:30 COFFEE BREAK

16:30 – 17:45 Faith-Based Approaches to Conflict Resolution

This session will address various examples of conflict resolution in which spirituality or religious practice play important roles. Peter Phillips works with the New York Yearly Meeting of the Religious Society of Friends (Quakers) to use a conflict transformation approach with Quaker congregations whose internal conflicts threaten dysfunction. He will comment on that work and hopes to engage in an exchange with the audience on the limitations and opportunities presented by expressly spiritually-infused conflict resolution strategies.

• **Peter PHILLIPS F.**, *Business Conflict Management LLC, Monclair, NJ, USA*

18:30 DINNER CRUISE & DANCING

At 18.30 we set sail for a typical Dutch evening with motor vessel "De Jordaan".

On board drinks, food and entertainment in Dutch style. Sing along with famous Amsterdam tunes ("Tulips from Amsterdam"). Hutspot and bingo, dancing and polonaise! Boarding on the waterside of the Central station (at a walking distance from the hotel – exact location to be confirmed)

09:00 – 09:15 REGISTRATION OF PARTICIPANTS

Crowne Plaza Amsterdam City Centre Hotel
Nieuwezijds Voorburgwal 5
1012 RC Amsterdam, The Netherlands

09:15 – 10:30 ODR Legislation/EU Overview

Getting closer to the deadlines set for the implementation of the European legislation on ODR (Dir2013/11, Reg 524/2013), this session will offer an overview of the current situation with regards to online dispute resolution practice in the EU Member States, including the new EU wide ODR platform. Speakers will define the scope of ODR and highlight its benefits both for traders and consumers. The session will also address some of the biggest challenges faced by online dispute resolution processes which include security, privacy, data protection and consumer protection concerns. Focus will also be placed on the human factor in online dispute resolution methods as well as on the ODR ethics.

Moderator and Speaker: • **Elena KOLTSAKI**, *Lawyer-Mediator, Member of the Mediators' Accreditation Committee at the Greek MoJ, Thessaloniki, Greece*

Speakers:

- **Aleš ZALAR**, *President of the European Centre for Dispute Resolution (ECDR) Ljubljana, Slovenia*
- **Giorgio GRASSO**, *Lawyer, Simmons & Simmons LLP, Rome, Italy*
- **Thomas GAULTIER**, *Lawyer and Mediator, Abreu Advogados, Lisbon, Portugal*

10:30 – 11:30 What Do I Say or Do Now? Dealing with Ethical Dilemmas Confronting Mediators

Ross and Fabienne will facilitate an interactive exploration of responses to some of the uncomfortable ethical dilemmas which confront us as mediators. Knowing what to say or do in the “tough” situations – when the integrity of the mediation process is at risk – is the hallmark of a master mediator. Bring your experiences, and an open mind, to the discussion so that we can learn from one another, and become better prepared to help parties reach a resolution of their dispute, while meeting our obligation to “above all, do no harm” to any of them.

Moderator and speaker: • **Ross W. STODDARD, III**, *Attorney-Mediator, Dallas, TX, USA*

Speaker:

- **Fabienne VAN DER VLEUGEL**, *Co-President of the UIA World Forum of Mediation Centres, VDV Avocats, Serris France*

11:30 – 11:50 COFFEE BREAK

11:50 – 13:00 Mining the Minds

Take this opportunity to Mine the Minds of some experienced mediators. Do you have a question about starting or marketing a mediation practice, or how to break impasse at mediation or what style of mediation to use for what type of case? This distinguished panel will be there to answer whatever questions you may have about mediation. Together with the audience, the panel will discuss the practice very openly in order to enhance experience, give ideas, and ameliorate efficiency of mediation process.

Moderator and Speaker: • **Thierry GARBY**, *President Emeritus and Founder of the UIA World Forum of Mediation Centres, Honorary Attorney of the Paris Bar, Mediator, Trainer, St. Sylvestre de Cormeilles, France*

Speakers:

- **John BOSNAK**, *MfN registered/IMI certified mediator, Partner BosnakBender, Arnhem, The Netherlands*
- **Ross W. STODDARD, III**, *Attorney-Mediator, Dallas, TX, USA*
- **Helena DE BACKER**, *Attorney at law, Mediator, Koan SCRL, Brussels, Belgium*
- **Peggy LANSBACH O'MORE**, *Mediator, U.S. Government Shared Neutrals Program, Washington, DC., USA*

13:00 – 14:30 LUNCH

14:30 – 15:45 News from the Centres – Future Business of the Forum

All participants are invited to contact Fabienne VAN DER VLEUGEL (fabienne@vdvavocats.com) before the meeting if they wish to announce news from their centre or to suggest new business of the Forum.

Speakers:

- **Fabienne VAN DER VLEUGEL**, *Co-President of the UIA World Forum of Mediation Centres, VDV Avocats, Serris France*
- **Colin J. WALL**, *Co-President of the UIA World Forum of Mediation Centres, Commercial, Mediation & Arbitration Services Ltd, Hong Kong, China*

19:00 OPTIONAL DINNER

Belgisch Restaurant Lieve

Herengracht 88A, 1015 BS Amsterdam, The Netherlands



Organising Committee

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General Information

FORUM VENUE

CROWNE PLAZA AMSTERDAM CITY CENTRE
Nieuwezijds Voorburgwal 5
1012 RC Amsterdam, The Netherlands
T +31 20 620 0500

REGISTRATION FEES

The registration fees for the Forum are:
€ 370 (Excl. VAT)* until May 5, 2015 included
€ 390 (Excl. VAT)* from May 6, 2015 onwards

*** The VAT (21%) can be applied to the amount here above according to the European Directive 2006/12/CE of November 28, 2006. For more information, please contact the UIA.**

These fees cover participation in the forum, coffee breaks, lunches on Friday, June 5 and Saturday, June 6, as well as the dinner on Friday, June 6. The Welcome Reception on Thursday night, June 4, is complimentary as it is kindly sponsored by the Amsterdam Bar Association. The dinner on Saturday, June 6 is optional and at additional charges. Please note that the number of places at the forum is limited. The organisers reserve the right to refuse registrations in the event of excess applications.

CONTINUING LEGAL EDUCATION

Every participant attending the forum will receive a "Certificate of Participation" at the end of the event that may be used for obtaining "Credits" for "Continuing Legal Education" – "Continuing Professional Development" purposes, depending on national rules.
For more information, please contact the UIA.

Dutch mediators: 9 points PE accreditation in demand.

Mediatorsfederatie
KWALITEITSREGISTER *Nederland*
PERMANENTE EDUCATIE

LANGUAGE

The working language will be **English without simultaneous translation.**

HOTEL ROOM RESERVATION

A limited number of rooms has been pre-booked at a preferential rate. Reservations should be made directly through the hotel. Credit card details must be given in order to secure your reservation. Please note that the number of rooms is limited. We recommend that you proceed with your reservations as soon as possible.

Hotels	Rates
CROWNE PLAZA AMSTERDAM CITY CENTRE Nieuwezijds Voorburgwal 5 1012 RC Amsterdam, The Netherlands T +31 20 620 0500 F 31 20 620 1173 E amsnl.reservations@ihg.com www.crowneplaza.com/ams-citycenter	Single Room € 199 Double Room € 219 Full American Breakfast, Internet and VAT included Excluding 5% city tax <i>Please download the hotel reservation form from our Website: www.uianet.org</i>
HOTEL NH CITY CENTRE AMSTERDAM Spuistraat 288-292, 1012 VX Amsterdam, The Netherlands T +31 20 420 4545/+800 0115 0116 E nhcitycentre@nh-hotels.com reserveringen@nh-hotels.com www.nh-hotels.com	Single/Double Room € 154 Breakfast, Internet and VAT included. Excluding 5% city tax <i>Please download the hotel reservation form from our Website: www.uianet.org</i>

CANCELLATION CONDITIONS

All cancellations will be subject to a 50% deduction and will have to be sent in writing, to be received by the Union Internationale des Avocats **no later than May 5, 2015**. No refund will be made for cancellations received after this date.

VISAS

Anyone who requires a visa invitation letter in order to attend the forum should register and pay their registration fees **no later than May 5, 2015** to ensure there is enough time to obtain a visa.

All cancellations will be refunded in full, minus €50 + VAT to cover administrative costs, provided that the UIA has received the registration documents and **total registration fees no later than May 5, 2015**.

If you register after this date, only 50% of the amount paid minus €50 + VAT to cover administrative costs will be refunded for cancellations due to visa refusals.

All cancellations due to a visa refusal must be sent in writing and reach the UIA **before the forum**. Cancellations must be accompanied by a **proof of visa refusal**.

If your visa is issued after the forum date or if you do not have proof of visa refusal, you will not be entitled to a refund.

GENERAL CONDITIONS

All registrations received by the Union Internationale des Avocats (UIA) along with the full payment of fees corresponding to the events selected will be confirmed in writing.

The UIA reserves the right to cancel or postpone the forum to a later date, change the forum venue and/or programme, make any corrections or modifications in the information published in the forum programme and cancel any invitation to participate in the forum, at any time and at their entire discretion, without having to provide any reasons for the same.

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature, suffered (directly or indirectly) by a delegate, accompanying person or a third party following any cancellations, changes, postponements or modifications.

The UIA strongly advises participants to subscribe to modifiable and/or refundable services, as well as to take out a cancellation insurance.

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature whatever, suffered (directly or indirectly) by a delegate or accompanying person, except in case of death or personal injury due to gross negligence by the UIA.

The contractual relations between the UIA and each participant (delegate or accompanying person) in relation to the seminar are subject to French law and jurisdiction, to the exclusion of any other law. Paris is the city of jurisdiction.

FORMALITIES

It is the responsibility of participants to ensure compliance with police, customs and health formalities for their journey. Participants unable to take part in the forum because of their inability to take a flight or any other means of transportation due to being unable to provide the documents required (passport, visa, vaccination certificate, etc.) cannot claim any reimbursement.

FORCE MAJEURE

“Force majeure” means any events external to the parties, of both an unforeseeable and insurmountable nature that prevents either the client or the participants, or the agency or service providers involved in organising the forum, from executing all or part of the obligations provided for in the present agreement. By express agreement, such will be the case in the event of a strike affecting the means of transport, hotel staff, air traffic controllers, an insurrection, a riot or any prohibition whatever decreed by Governmental or public authorities.

It is expressly agreed that for the parties, a case of force majeure would suspend the execution of their reciprocal obligations. At the same time, each of the parties shall bear the burden of all the expenses incumbent upon them, resulting from the case of force majeure.

HEALTH

The organisers decline any responsibility in case of any health problems existing prior to the forum that may lead to complications or be aggravated during the entire period of the stay: pregnancy, cardio-vascular problems, any allergies, special diets, any disorders under treatment and not yet consolidated on the day the forum starts, psychic or mental or depressive illness, etc. (Non exhaustive list).



Union Internationale des Avocats
International Association of Lawyers
Unión Internacional de Abogados

Mediatorsfederatie
Nederland

WORLD FORUM OF MEDIATION CENTRES

Friday, June 5 & Saturday, June 6, 2014

AMSTERDAM, NETHERLANDS

REGISTRATION FORM

Register online at: www.uianet.org

or please complete and return this form **before May 22, 2015**, by email, fax or post, to:

UNION INTERNATIONALE DES AVOCATS

25 rue du Jour, 75001 Paris, France

Tel: +33 1 44 88 55 66 ■ Fax: +33 1 44 88 55 77 ■ Email: uiacentre@uianet.org



Register online

UIA INDIVIDUAL MEMBERS: M I - - - - -

Please specify your membership number (Please check your membership card or membership fees):

Family Name:

First Name:

Firm:

Address:

Post Code: City:

Country:

Tel: Fax:

Email:

Date of Birth:

EU VAT ID – Number:

Special requests (special diet, allergies, handicap...):

Arrival/departure times & flight numbers:

Hotel:

A. FORUM REGISTRATION FEES

The registration fees for the Forum are:

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€ 390 (Excl. VAT)* from May 6, 2015 onwards

* The VAT (21%) can be applied to the amount here above according to the European Directive 2006/12/CE of November 28, 2006. For more information, please contact the UIA.

B. FORUM SOCIAL ACTIVITIES

Please indicate below whether you plan to attend the following events **included** in the cost of your registration.

- Welcome Cocktail – Thursday, June 4, 2015
- Lunch – Friday, June 5, 2015
- Dinner & Dancing – Friday, June 5, 2015
- Lunch – Saturday, June 6, 2015

C. OPTIONAL ACTIVITY

(**not included** in the registration fees)

- Optional Dinner – **Saturday, June 6, 2015**
 - Please book person(s) for the dinner

€ 50 (Excl. VAT) x ____ / pers

Total (C) (Excl. VAT) €

D. TOTAL

TOTAL (A) Excl. VAT – Registration Fees €

TOTAL (C) Excl. VAT – Optional Activities €

TOTAL (A+C) Excl. VAT €

VAT if applicable (21%)* €

TOTAL (A+C+VAT) €

* The VAT (21%) can be applied to the amount here above according to the European Directive 2006/12/CE of November 28, 2006. For more information, please contact the UIA.

E. CANCELLATION CONDITIONS

I, the Undersigned, confirm that I have read and accepted the **cancellation conditions** as well as the **general conditions** given on page 6 of the registration programme. My registration will only be taken into account on receipt of the payment.

Participants are aware that their image and/or voice may be photographed, recorded or filmed throughout the duration of the forum. They hereby assign to the UIA, with the signature of this form, the right to exploit, reproduce and disseminate the images and recordings by all means, both known and unknown, using all media, for an unlimited term and free of charge.

F. METHOD OF PAYMENT

- By cheque in € payable to the UIA, addressed to: UIA – 25 rue du Jour – 75001 Paris – France
- By bank transfer in €, without charges to the payee, in favour of the Union Internationale des Avocats, quoting “2015 Amsterdam Forum”, to the following bank and account:

Société Générale – Paris Elysées Entreprise
91 avenue des Champs Elysées – 75008 Paris – France
BIC / SWIFT N°: SOGEFRPP
IBAN: FR76 3000 3033 9200 0503 4165 164

Kindly attach a copy of your bank transfer order to your registration form

- By credit card: Visa Eurocard / Mastercard

Card N°: _ _ _ _ _

Expiry date: _ _ / _ _ 3 digits: _ _ _

Name of card holder:

I authorise the Union Internationale des Avocats to debit the above mentioned credit card in the amount of € (EUR)

Date: / /

Signature: